

A modern living room with a teal sofa, a floor lamp, and a large window. The room is decorated with colorful pillows, a patterned rug, and a coffee table with books and a vase of flowers. A dark blue banner at the top contains the text 'FABLE & PLUMB'. A badge on the wall says '5 YEAR PEACE of MIND'. The text 'PREMIERCARE protection' is overlaid on the image.

FABLE
& PLUMB



PREMIERCARE protection

This leaflet is for marketing purposes only. On the back of this leaflet 'Key documents you need to read' will direct you to the information you need to know before buying this insurance.

PREMIER**CARE**
for furnishings

• staining
• damage



Protecting your investment

Life is for the living and furniture is for using - but accidents happen and things go wrong. PremierCare is designed to ensure that, having invested in your new furnishings, you can keep them looking like new for as long as possible.

One off payment
for the whole term



National network
of technicians



Online claim service
24/7



No call out fees



No excess charges

Products covered



Fabric upholstery and covers



Accidental Staining



Accidental Damage



Footstools/dining chairs



Accidental Staining



Accidental Damage

Summary of cover







Accidental staining

Cover starts from when your furnishings are fitted and any stain or spill that happens suddenly or unexpectedly is included. Everyday spills such as (but not limited to):

- | | | |
|---|--|---|
|  Tea/coffee/hot chocolate |  Milk |  Tar |
|  Shoe polish |  Blackcurrant & orange juice |  Grease from foodstuffs |
|  Wine, beer and spirits |  Human & animal bodily fluids |  Dye transfer |
|  Cosmetics |  Cola & other fizzy drinks |  Chocolate & confectionery |
|  Tomato ketchup |  Mineral oil & glue |  Corrosive substances |
|  Soap products |  Curry & pizza |  Bleach |
-

Accidental damage

Again, cover starts from the moment your furnishings are fitted so you can start enjoying it with confidence. Cover for sudden and unexpected accidents includes (but is not limited to):

- | | | |
|--|--|---|
|  Rips |  Tears |  Burns |
|  Punctures |  Scuffs |  Scratches |
-

Note: Accidental staining and damage insurance only applies to the covers or furnishings and does not apply to any frame components.



Important information

Whilst PremierCare offers extremely wide benefits, there are some things that we do not cover and a summary of these are:

- Commercial use
- Deliberate damage
- Wear and Tear
- Gradual build-up of damage or staining

Key documents you need to read!

This leaflet gives some of the key benefits of PREMIERCARE Protection but it does not cover every eventuality so it is important you receive and read the following documents:

- **Insurance Product Information Document (IPID)** – this shows you the key benefits and exclusions of the insurance as well as other important information. You must read this in order to decide if the insurance is right for you.
- **Important Information Document** – this provides you with information on what demands and needs this insurance will meet as well as other important information. You must read this document, tick the necessary boxes if they apply to you, and then sign the document.
- **Terms & Conditions (T&Cs)** – these give you the full terms of your insurance policy and other important information. You should read these carefully to make sure the cover is right for you. You will be sent these following the fitting of your furnishings.

CANCELLATION

You can cancel your insurance and receive a full refund during the 14 days from receiving your Terms and Conditions. Full information can be found in the documents detailed above.

YOUR DATA

The Retailer of the PREMIERCARE Protection share your information with the scheme administrators and the insurer for the purpose of arranging and administering your policy and handling your claim.

Further information on how both firms handle your personal data can be found in your Terms and Conditions and also in their Data Protection notices which can be found on their respective websites. Privacy notices can also be requested in writing.

ADMINISTRATOR & INSURER

Policies are arranged and administered by Castelan Limited whose details are shown below. Information on the insurer can be found in the IPID and Terms and Conditions as can further information on Castelan Limited.



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